

- JCMTD-

JACKSON COUNTY
MASS TRANSIT DISTRICT

Jackson County Mass Transit District is a federally funded PUBLIC transportation system. Service is available to ANYONE needing transportation. JCMTD provides door-to-door route service. The fleet consists of lift-equipped and ramped vehicles making the system fully accessible.

How To Use JCMTD

- 1.) Call your dispatch office
- 2.) State your transportation need:
 - A.) You're current location.
 - B.) Your destination.
 - C.) Your pick up time.
 - D.) If you need a return trip.
- 3.) The staff will schedule your trip.

Advance Reservations

Twenty-four-hour reservations are suggested, especially for rural areas where services are less frequent. A minimum of (1) one hour before scheduled departure from the JCMTD office for all services. Service is on a space-available basis. If a human service agency sponsors your trip, their prior approval and reservation requirements will apply. Service animals may accompany a person with disabilities passengers onboard.

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JCMTD Title VI Protection Notice to the Public

Jackson County Mass Transit District with this gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes. Title VI and related statutes prohibiting discrimination in Federally- assisted programs require that no person in the United States of America shall on the grounds of race and color be excluded from the participation in, be denied the benefits of, or be otherwise subjected to, discrimination under any program or activity receiving Federal financial assistance.

A person who believes a violation has taken place by an unlawful discretionary practice regarding JCMTD's programs has the right to file a formal complaint. Any such complaint must be in writing and submitted to the JCMTD Managing Director within one hundred eighty (180) days following the date of the alleged occurrence.

For more information regarding civil rights complaints, please contact:

Jackson County Mass Transit District
602 E. College Street
Carbondale, IL 62901
TTY users:1-800-526-0844

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Come ride with us...



JACKSON COUNTY
MASS TRANSIT DISTRICT
602 E. College Street
Carbondale, IL 62901
618-549-0304

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ADA Accessible

Our fleet is designed to provide you with comfortable seating and meet the needs of those with mobility devices. We offer a deviated route paratransit service open to everyone. Visit www.jcmttd.com for more information about our ADA policy.

ADA Reasonable Modification

Whenever possible, a request for a reasonable modification or accommodation shall be filed/requested in advance by contacting us.

Mail: JCMTD, Attn: ADA Compliance,
602 E. College St. Carbondale, IL 62901
Email: director@jcmttd.com

Details about eligibility and requesting a reasonable modification may be found in the ADA policy on the JCMTD website at jcmttd.com, or you may contact our dispatch office for details and assistance.

Companions/Personal Care Aide

One personal aide or companion is eligible to travel with an eligible rider at no charge.

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Seat Belt Usage

It is the policy of JCMTD that passengers sitting in the front seat should wear the seat belt. Passengers, including a person using a mobility device, seated in a front seat who do not want to use the seat belt, will be asked to sign a form documenting that they do not want to wear the seat belt.

Non-Emergency Medical Appointments

Not Medicaid eligible? JCMTD can assist you in getting you to your non-emergency medical appointments. Contact your dispatch Office for more information.

Point Deviated Service

The routes run on a designated path and have stops at points where most people travel. Routes deviate to destinations that passengers request to provide complete access to all riders. Just make a reservation or tell the driver onboard the vehicle where you want to go.

Office Hours

Monday-Friday 700am.-5pm.

Saturday 800am.-12pm.

BUS FARE OPTIONS

There are two convenient ways to pay for your transportation services.



TRANSIT PASSES ARE THE BEST VALUE

for passengers making two or more round-trips per week, or passengers who make round-trips with multiple stops. Cash fares are usually paid by the infrequent rider.

One-way fares

General Public (ages 16 -59) – \$2.00

Seniors/Person w/ disabilities (60+) – \$1.00

Children (ages 6 – 14) – \$1.00

Child age 0 – 5 free of charge–must be accompanied by a paying adult or personal aid (age 16+)

Personal aide, free of charge –must be accompanying children under 5 or a person with a disability

Discount Passes

General public (ages 16-59) –10 rides– \$15

Seniors (ages 60+) 10 rides– \$7.50

Students with ID – \$7.50

Children (ages 6-15) – \$5.00

30 Day Pass-Unlimited Rides \$25

30-Day Pass – Senior & person with a Disability – \$15